

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable.  
Tradúzcalo o hable con alguien que lo entienda bien.

### Lower Lake County Waterworks District Failed to Comply with a Requirement to Correct Tank Openings, Fix Flow Meters, and Submit an Operations Plan

Our water system recently violated a drinking water requirement. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

An inspection conducted on September 29, 2022, and August 6, 2024 by the State Water Resources Control Board, Division of Drinking Water (DDW) found two storage tanks with large holes, failed flow meters, and an Operations Plan is yet to be submitted.

As required by federal and state drinking water requirements, we were required to take action to correct these deficiencies. However, we failed to take this action by the deadline established by the DDW.

#### What should I do?

- This is not an emergency. If it had been, you would have been notified within 24 hours.

*Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.*

These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

- There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.
- People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from U.S. EPA's Safe Drinking water Hotline at 1(800) 426-4791.

#### What happened? What is being done?

Lower Lake County Waterworks District has made the necessary short-term corrections that satisfies the state while we seek long term solutions. The holes discovered in the storage tanks will be covered with mesh wiring and canvas coverings. The district is working on updating the operations plan as well as acquiring working flow meters. We anticipate having the short-term solutions in place by December 2024 but of course are working diligently to speed up the process. The short-term solutions are in place while the district seeks grant funding from the state to cover the extensive cost of the required repairs. We have submitted a grant application and are awaiting the determination. We anticipate full completion of these repairs by December 2025.

The short-term problem will be resolved by December 2024.

For more information, please contact James Kingland at 707-994-6009 or PO BOX 263 Lower Lake, Ca 95457.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.*

### **Secondary Notification Requirements**

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

- SCHOOLS: Must notify school employees, students, and parents (if the students are minors).
- RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS (including nursing homes and care facilities): Must notify tenants.
- BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS: Must notify employees of businesses located on the property.

This notice is being sent to you by Lower Lake County Waterworks District.

State Water System ID#: 1710010. Date distributed: 11/04/2024.